



## **NILE SWIM CLUB 2024 FREQUENTLY ASKED QUESTIONS**

### **1. What are the hours of operation for the pool?**

The 2024 pool hours are as follow: 12 pm to 8 pm unless otherwise posted.

If you are interested in certain programs/activities such as lap swimming, yoga, water aerobics etc. Please check the events calendar on our website for start times as they may be prior to the pool opening at 12 noon.

### **2. Do you allow “drop-in” guest or must I join for the year?**

Guest Passes are only available for NSC member's use. Non-members must be the guest of a member to enter/swim, **except for special events**. Active Members are permitted to bring four (4) non-member guest max per membership type (not per person on membership account) daily; the guest credits/fees are as follow: children 3-18 15 credits/\$15, Adults 19-64 20 credits/\$20, Seniors (65+) 10 credits/\$10 and a **new offering for 2024 is the Family Pass for 60 credits/\$60. The family pass includes 2 adults, 2 children or 1 adult and three children.**

\*For Special Events, guest cost will be listed on event promotions.

### **3. Is there a swim team for swimmers ages 65+?**

While we have many activities for our senior members coordinated by the Senior Optimal Wellness Committee, we currently do not have a swim team for members over 18. We do have lap swim times available during the week for those interested in getting in quality swim time and adult swim lessons are available.

### **4. Do I have a membership number or ID card?**

Each member is assigned a unique ID number and a digital ID card. You can access this information by signing into the Nile Swim Club website and viewing your profile. Each member under your account will have a profile, please make sure all member profiles are completed with requested information and that a current photo is uploaded for each person listed on your account. The picture will be used to identify you for pool entry. Admittance to the pool will not be allowed until a photo is uploaded to your account for you or any dependents. Avatars are not permitted.

### **5. Can I bring a chair or is seating provided?**

The club provides chairs, tables, and loungers on a first come first served basis. Seating is not guaranteed. We ask that you refrain from moving any furniture. If you wish to have chairs/loungers moved, please ask an operations associate to assist or visit the guest services desk. Certain seating areas cannot have chairs moved. The Adirondack chairs and café seating cannot be reconfigured or relocated. Member owned seating cannot be left on the pool grounds overnight.

**6. Do my guests have to come with me or, can their names be left at the door?**

Guests must be accompanied by a member for the duration of their visit. Members are responsible for their guests. Inappropriate behavior of a guest will result in the immediate removal of the guest and member. The member may be subject to additional action such as suspension or termination of membership.

**7. How many guests can I bring?**

Members are allowed 4 guests per day; this is per membership account not individual members on the account. There may be days that are closed to guests please check the website and social media for the latest guests updates before bringing guests to the pool.

**8. Can I bring a small grill and cooler?**

While we do have grills available to our members, they are on a first come first served basis. You are more than welcome to bring your own grill and/or cooler however you must abide by rules regarding location and use of grills. No member owned grills are allowed to be left on the grounds.

**9. Is parking available?**

We do provide off-street parking for our members and guests in two lots adjoined to the pool grounds. Combined these lots accommodate approximately 90 cars. Street parking is available, however cars blocking or impeding a residents' access to their property or driveways or parked illegally will be ticketed and towed at the owner's expense. We encourage you to rideshare whenever possible or if within walking distance leave your vehicle home and get your steps in!

**10. Are the grounds handicap and wheelchair accessible? Is the pool handicap accessible?**

The grounds are handicap/wheelchair accessible. The club has ramps leading to our entrance, pool area and the restrooms; the restrooms are ADA compliant. We do not have a lift for our pool at this time however it is in our plans and hopefully will be available this season.

**11. Do I have to live in Delaware County to join the Nile?**

No, you do not have to be a resident of Delaware County to join the Nile Swim Club, we have city and out-of-state members.

**12. Can I have a party at the Nile? Is there additional cost?**

Members are allowed to apply for a group event during our pool hours. We do not rent out our facility. This application can be made online by visiting our website and clicking on Rentals. In order to qualify for a rental, you must have been a member in the immediate prior year, other restrictions may apply. There is a non-member guest fee, insurance fee and event fee for group rentals that can accommodate up to 60 non-member guests. We do limit group rentals to 3 per day.

**13. Does the pool have food, snacks, beverages available for purchase?**

Food and beverage service is available at the Nile Café during the hours of 12 PM to 8 PM.

**14. Can I bring alcohol to the pool?**

**Alcohol is prohibited on the pool grounds.** Additionally, NO GLASS containers, bottles or glass dishes are allowed on the pool grounds.

**15. Do I have to wear a bathing suit, can I swim in a tee shirt and shorts?**

Proper swim attire is required. This is a family establishment – swimsuits should be of modest coverage. Brazil/French-cut, thong style and/or translucent swimwear are prohibited from being worn on club grounds. Jeans, including cut-off jean shorts, skirts, sports bras, leotards, leggings, and such are not to be worn in the water.

**All children in diapers must wear swim diapers.** Cloth or disposable diapers are not permitted. **Rubber pants must be worn over the swim diaper.**

Swimwear exceptions are made for religious or medical reasons. Exemptions will only be granted for the swimsuit coverage requirements. Swimwear must be made of swimwear fabric.

**16. Is there a smoking area?**

The Nile Swim Club is a completely smoke free environment, smoking is not allowed on the premises. This includes tobacco and non-tobacco substances (recreational and or medicinal) as well as e-cigarettes and vaping.

**17. How old do my children have to be to come to the pool alone?**

Children under the age of 12 must be accompanied by an adult or family member 16 years or older.

**18. My child/parent has a caretaker, is there a fee for the caretaker to accompany them to the pool?**

The Nile Swim Club now offers a caretaker/babysitter membership. These are limited access memberships. Please visit our website for cost, rules and restrictions.

**19. Do you have to be a member to attend events at the Nile?**

Publicly promoted events do not require a membership or guest pass. Event tickets may have to be purchased for entry. Prices may vary based on the event.

**20. Do I have to pay dues for my 4-year-old?**

Family members equal to or greater than three years old must pay the applicable membership fee.