

**NILE SWIM CLUB
FREQUENTLY ASKED QUESTIONS
2023**

1. What are the hours of operation for the pool?

The 2023 pool hours are as follow:	5/26	2PM - 8PM
	5-27-5/29	12 PM - 8 PM
	5/30-6/16	12PM - 3PM Adults only
	6/3-6/4	12PM - 8PM
	6/10-6/11	12PM - 8PM
	6/19-9/5	12 PM - 8 PM

If you are interested in certain programs/activities such as lap swimming, yoga, water aerobics etc. please check the events calendar on our website for start times as they may be prior to the pool opening at 12 noon.

2. Do you allow “drop-in” guest or, must I join for the year?

Guest Passes are only available for NSC member's use. Non-members must be the guest of a member to enter/swim, **except for special events**. Active Members are permitted to bring two (2) non-member guest max per membership type (not per person on membership account) daily; the guest fee is \$20.

The Nile Swim Club does offer certain programs and activities that allow for free entry to participate for non-members. These activities and programs include but are not limited to programs such as Jessie's Garden, No Child Will Drown in Our Town - free swim lessons for children and adults, and Health Fairs. Please check our website and follow us on Facebook and Instagram for up-to-date notices.

There are no daily rates for entry. *For Special Events, guest cost will be listed on event promotions.

3. Is there a swim team for swimmers ages 65+?

While we have many activities for our senior members coordinated by the Senior Optimal Wellness Committee, we currently do not have a swim team for members over 18. We do have lap swim time available during the week for those interested in getting in quality swim time and adult swim lessons are available.

4. Do I have a membership number or ID card?

Each member is assigned a unique ID number and ID card. You can access this information by signing into the Nile Swim Club member portal at <https://nileswimclub.wildapricot.org>

1. click on the orange figure icon in the right corner
2. select view your profile.

3. Your membership card will display. If you have not uploaded your profile picture please do so, it will reflect on your card and will be used when entering the pool to validate your membership. Under the "Bundle Summary" each person on your membership account will be listed. Select the member's name to view their profile and add their picture.
4. If you want a physical ID card you can choose to print it and present each time you enter the pool.
5. If you want a digital ID card download the Wild Apricot Member App to your phone.
6. Once you open the app you can select "my card" for your digital ID card.

5. Can I bring a chair or, is seating provided?

The club provides chairs, tables, and loungers on a first come first served basis. We ask that you refrain from moving any furniture. If you wish to have chairs/loungers moved, please ask an operations associate to assist or visit guest services. Certain seating areas cannot have chairs moved – Adirondack chairs and café seating cannot be relocated.

6. Does my guest have to come with me or, can their names be left at the door?

Guests are to be accompanied by a member when visiting the club. The Nile Swim Club now has digital guest passes, please log into the member portal to purchase guest passes (\$20.00) and enter your guests names, max 2 guest per day per membership account. You will receive a QR code which will be scanned upon check-in. The QR code will confirm and register your guest and indicate if the guest pass has been paid. If the guest pass was not paid online payment will be required at the door prior to entry. For more information, please follow the link below, scroll to the bottom of the date list and click on "REGISTER", guest passes can be paid online via credit card. All guests must be accompanied by a member at time of entry.

Regular Guest Pass

<https://nileswimclub.wildapricot.org/event-5284424>

7. How many guests can I bring?

Members are allowed 2 guests per day; this is per membership account not individual members on the account. See #6 for information on how to purchase.

8. Can I bring a small grill and cooler?

While we do have grills available to our members, they are on a first come first served basis (one grill per group). You are more than welcome to bring your own grill, we only allow charcoal grills on the grounds and you must abide by all rules regarding location and use of grills. No member owned grills are allowed to be left on the grounds.

Coolers are also allowed. **NO GLASS** is permitted on the pool grounds. During the hot months please ensure your food products are kept at the appropriate cool temperature to ensure health safety.

9. Is parking available?

We do provide off-street parking for our members and guests in two lots adjoined to the pool grounds. Combined these lots accommodate approximately 90 cars. Street parking is available however cars blocking or impeding a resident's access to their property or driveways or, cars parked illegally may be ticketed and towed at the owner's expense. We encourage you to rideshare whenever possible or if within walking distance leave your vehicle home and get your steps in!

10. Are the grounds handicap and wheelchair accessible? Is the pool handicap accessible?

The grounds are handicap/wheelchair accessible. The club has ramps leading to our entrance and pool area as well as the restrooms and, restrooms are ADA compliant. We do not have a lift for our pool at this time however it is in our plans and hopefully will be available this season.

11. Do I have to live in Delaware County to join the Nile?

No, you do not have to be a resident of Delaware County to join the Nile Swim Club, we have city and out-of-state members.

12. Can I have a party at the Nile? Is there additional cost?

Members are allowed to apply for a group event during our pool hours. We do not rent out our entire facility. This application can be made online by visiting our website and clicking on Rentals. In order to qualify for a rental you must have been a member in the immediate prior year; other restrictions may apply. There is a per guest fee, insurance fee and event fee for group rentals. Groups can have up to 60 non-member guests. We limit group rentals to 3 per day.

13. Is their food, snacks, beverages available for purchase?

Food and beverage service is available at the *Nile Café* during the hours of 12 PM to 8 PM. This year the *Nile Café* features Horton's Culinary Delights with Chef Kareem Horton @hortons_culinary_delights. The menu will offer various cuisines and meet a variety of dietary preferences including vegan and vegetarian.

14. Can I bring my own alcohol to the pool?

Alcohol is not prohibited on the pool grounds.

15. Do I have to wear a bathing suit or can I swim in a tee shirt and shorts?

Proper swim attire is to be worn by all members, remember this is a family establishment – swimsuits should be of modest coverage. Brazil/French-cut, thong style and/or translucent swimwear are prohibited from being worn on club grounds. Jeans, including cut-off jean shorts, skirts, sports bras, leotards, leggings, and other such apparel are not to be worn in the water. For safety and hygiene reasons underwear is not to be worn under your bathing suit or swim trunks.

All children in diapers must wear swim diapers. Cloth or disposable diapers are not permitted. Rubber pants must be worn over any diaper or swim diaper.

Swimwear exemptions are made for religious or medical reasons. Exemptions will only be granted for the swimsuit coverage requirements.

16. Is there a smoking area?

The Nile Swim Club is a smoke free environment smoking is not allowed on the premises, this includes tobacco and non-tobacco substances (recreational and or medicinal) as well as e-cigarettes and vaping.

17. How old do my children have to be to come to the pool alone?

Children under the age of 12 must be accompanied by an adult or family member 16 years or older.

18. My child/parent has a caretaker, is there a fee for the caretaker to accompany them to the pool?

Please reach out to our guest services coordinator directly to discuss.

19. Do you have to be a member to attend events at the Nile?

Publicly promoted events do not require a membership or guest pass. Event tickets may have to be purchased for entry and the price may be greater than the \$20 guest pass fee.

20. Do I have to pay dues for my 4-year-old?

Currently family members equal to or greater than three years old must pay the applicable membership fee.